



Liquor Customer Self Service

November 15, 2021

To our Commercial Retail Partners:

In response to your feedback that our Commercial Retail Partners need a liquor ordering system that is efficient and more user friendly, we're pleased to announce the new **Liquor Customer Self Service Portal (CSS)** is coming soon! This online system will **replace ATLAS** with new and improved features and functions.

CSS Features Include:

- ✓ Inventory for available products
- ✓ Visibility into your Order Status
- ✓ Access to your Order Transaction History
- ✓ Final Order Totals at time of Checkout
- ✓ Self-service to manage your user accounts
- ✓ Able to run on any desktop with Chrome browser
- ✓ And much more!

Here is everything you need to know about the Liquor Customer Self Service (CSS) Launch:

- ❖ **When will the Liquor Customer Self Service be available?**
 - We will go live with CSS to select pilot group in January 2022.
 - General roll-out will occur in phases starting **February 2022**.
 - You will receive advanced communication 2-3 weeks before it is your turn to transition to CSS.
- ❖ **Technical Requirements to access Liquor Customer Self Service?**
 - CSS is an online application which will be available through the MBLL Partners site www.mblpartners.ca.
 - **CSS must be accessed through Google Chrome** web browser which works on a variety of desktop computers.
 - CSS is optimized for desktop viewing only. Tablet and mobile devices are not supported.
- ❖ **Will training be available?**
 - Training materials (online and PDF) will be made available prior to your transition to CSS.

Stay tuned for more information in January 2022!

Sincerely,

Brad Fulham
Director Supply Chain