

January 26, 2024 – RBC Convention Centre





# LAND ACKNOWLEDGMENT

### **TODAY'S PROGRAM**

### Welcome

Danielle Rice, Vice President – Marketing and Communications

Manitoba Liquor & Lotteries Overview

Gerry Sul, President & CEO

### **Business Update**

Robert Holmberg, Executive Vice President - Liquor & Cannabis Operations

Special Olympics Manitoba

Monica Manaigre, Board Director

Trade Show

# **LIQUOR MART 100 (1923 – 2023)**

















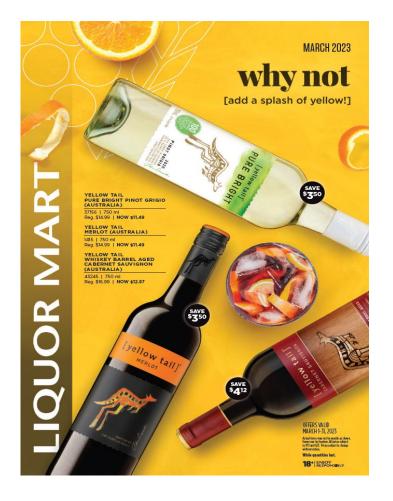








# **FLYER**







# **ENHANCED HOT BUY, LTO AND FLASH SALES**



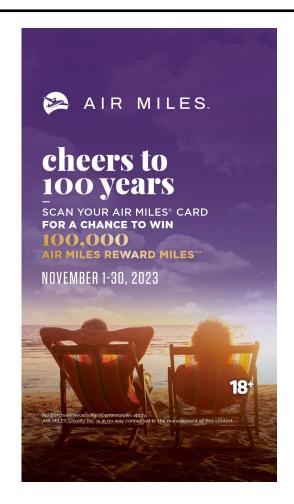




# **AIR MILES**







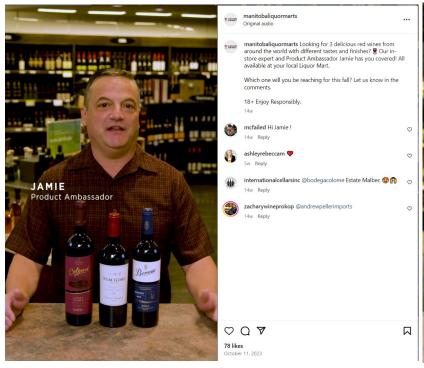
# LIQUORMARTS.CA



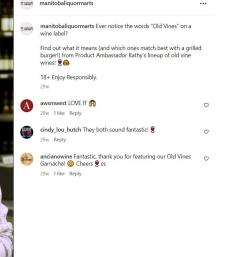
#### **COCKTAIL RECIPES**



# **SOCIAL MEDIA**







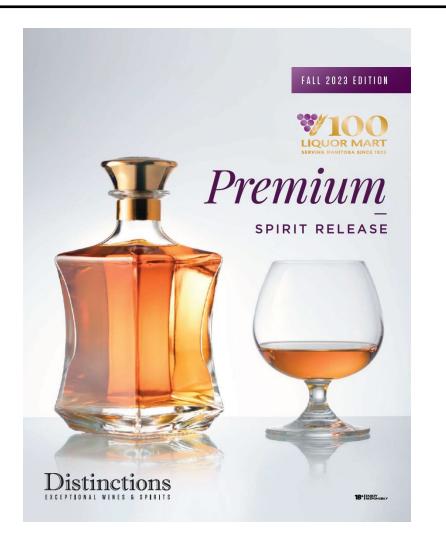
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# PREMIUM SPIRIT RELEASE





# marketing program guide

APRIL 2024 / March 2025





display

support

advertising experience



# **COMMUNITY SUPPORT – OVER 75 EVENTS**



























# CHAMPIONING MANITOBA

#MBLLGoodTogether



### **EXPANSIVE COMMUNITY INVOLVEMENT**



- Creating pride of ownership among Manitobans
- Focusing on partnership
- Engaging partners and their audiences

# **DIVERSITY, EQUITY, INCLUSION**



Manitoba Liquor & Lotteries @mbliquorlotteries Nov 4

Truly Fabulous! For a full half-century the @rainbowresourcecentre has been providing support to Manitoba's 2SLGBTQ+ community in the form of counselling, education and programming for individuals ranging from children through those aged 55+. While their 50th Anniversary Gala "Studio 73" is sold out, you can still lend your support. Make a donation with love at rainbowresourcecentre .org/donate-with-love

#### #MBLLGoodTogether

Read less



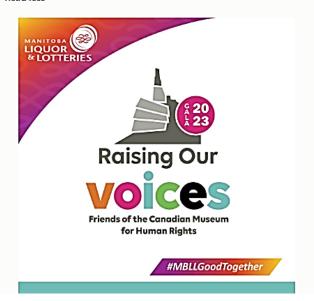


Manitoba Liquor & Lotteries @mbliquorlotteries Nov 16

Alanis Morissette provides a virtual interview and Susan Aglukark, O.C., performs live at the Raising Our Voices Gala for @humanrights.ca Nov. 22nd. The achievements and contributions of both artists will be honoured along with the significant efforts of Moe Levy to help make the Canadian Museum for Human Rights a reality. Show your support by purchasing tickets @humanrights.ca.

#### #MBLLGoodTogether

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### **COMMUNITY**



### Manitoba Liquor & Lotteries

Congratulations to our Community Champion Partner, Pink Ribbon Golf Classic For Hope! 🙏

#MBLLGoodTogether

Winnipeg Blue Bombers







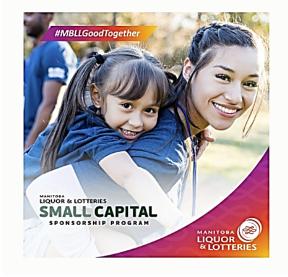
### Manitoba Liquor & Lotteries @mbliquorlotteries

Manitoba Liquor & Lotteries is proud to cover up to 50% of the cost of smaller community projects (\$30K max.) through our Small Capital Sponsorship Program.

Find out more at link in bio under Our Responsibilities > Community Support.

Note: the application deadline has been extended until November 1, 2023.

#MBLLGoodTogether Read less



### **SUSTAINABILITY**



Manitoba Liquor & Lotteries @mbliquorlotteries

As part of our commitment to ensuring the sustainability of Manitoba's commercial fisheries, Manitoba Liquor and Lotteries works with Fish Forward to source sustainably harvested Manitoba fish for its casino restaurants. 🚭 Visit casinosofwinnipeg.ca to find out what is on our menus this week.

Visit fishforward .ca for more.

#MBLLGoodTogether Read less





Manitoba Liquor & Lotteries @mbliquorlotteries

October is National Fairtrade month, and MBLL is a proud supporter of this global movement committed to making a difference for farmers and workers around the world. Every day, we are pleased to offer our customers and guests a range of Fairtrade certified products, and since 2019, we have been recognized as the largest Fairtrade designated workplace in Canada!

To learn more, visit Our Responsibilities > Our Stories at our link in bio! Read less



MBLL- Our Responsibilities

# SPORTS, ARTS, CULTURE



Manitoba Liquor & Lotteries @mbliquorlotteries Nov 2

Milt Stegall headlines an all-star list of inductees tonight as the Manitoba Sports Hall of Fame welcomes five new members plus the 1965 Terry...





Manitoba Liquor & Lotteries @mbliquorlotteries

Nov 29

Have you herd? Your ticket to the @manitobamuseum is on us this Friday, December 1 (5-9 pm), as well as the first Friday of every month this year! Free First Fridays courtesy of Manitoba Liquor & Lotteries!

Details at their link in bio 🔗

#MBLLGoodTogether
Read less





Manitoba Liquor & Lotteries @mbliquorlotteries

Nov 28

Giftwrapped just in time for the holiday season Rogers and Hammerstein's classic The Sound of Music comes to @mtcwinnipeg from Nov. 28 through Dec. 23. Just try to not hum along to some of your "favourite things" including Do-Re-Mi, Climb Ev'ry Mountain and So Long, Farewell. Tickets will go fast so get them today at their link in bio!

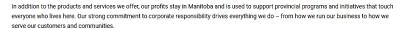
#MBLLGoodTogether
Read less



### **WEBSITE**



We enrich the lives of Manitobans by making the greatest possible contribution to the economic and social well-being of our province.





Read our Corporate Responsibility Performance Measures to view our continued progress toward our economic, environmental and social priorities.

#### Our approach

- ▲ OPERATING RESPONSIBLY
- ▲ MAKING SIGNIFICANT ECONOMIC CONTRIBUTIONS
- ▲ STRENGTHENING LOCAL COMMUNITIES
- ★ FOCUSING ON CUSTOMER WELL-BEING

By the Numbers:

- ▲ BEING GOOD BUSINESS PARTNERS
- ▲ REDUCING OUR ENVIRONMENTAL FOOTPRINT
- ▲ BEING A GREAT PLACE TO WORK

#### 100%

#### Investment

100% of net income is invested back in the province to support healthcare, education and other essential community services.

#### 2%

#### Social Responsibility

2% of annual net income is earmarked for social responsibility initiatives including alcohol- and gambling-related consumer information, research and treatment.



People, communities and businesses across Manitoba benefit from our economic contributions.



#### Profits Stay in Manitoba

Our core mandate is to provide revenue to the Government of Manitoba to support provincial programs and initiatives in areas such as healthcare, education, social services, housing and infrastructure. Every dollar we earn in profit is invested back in the province.

\$597.8 million earned for the province in 2021/22

#### Quality Jobs Created

Manitoba Liquor & Lotteries employs approximately 3,000 people who bring a wide range of backgrounds, skills and experience. We pride ourselves on hiring talented and passionate individuals who are part of a diverse workplace that represents the vibrant communities we serve.

At our casinos, we hire customer service experts, skilled tradespeople, local performers, food and beverage professionals, equipment technicians, and many others across different fields. Our knowledgeable Liquor Mart staff ensure the retail experience for our customers is both convenient and socially responsible. Our corporate employees help make our company run effectively and are always focused on our customers.

#### Local business benefits

We generate thousands of additional direct and indirect jobs in the provincial economy.

In rural Manitoba, independent retailers serve their communities as local liquor vendors. Our lottery ticket and video lotto (VLT) products are delivered through networks of independent business operators. These products directly support important business sectors in Manitoba including the retail, hotel and restaurant industries. They are also sold through veterans organizations and First Nations.

### **COMMUNITY SUPPORT/PARTNERSHIPS**





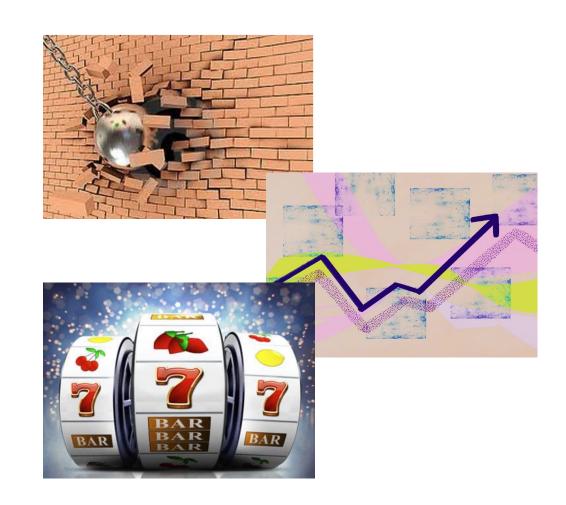


# **GERRY SUL**

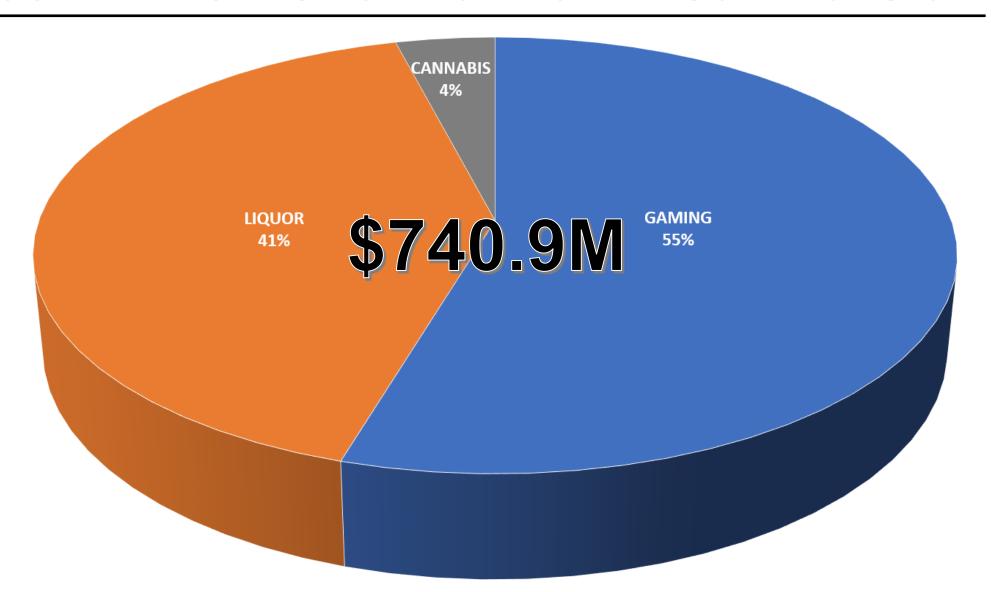
President & Chief Executive Officer Manitoba Liquor & Lotteries

### FISCAL 2022/23 HIGHLIGHTS

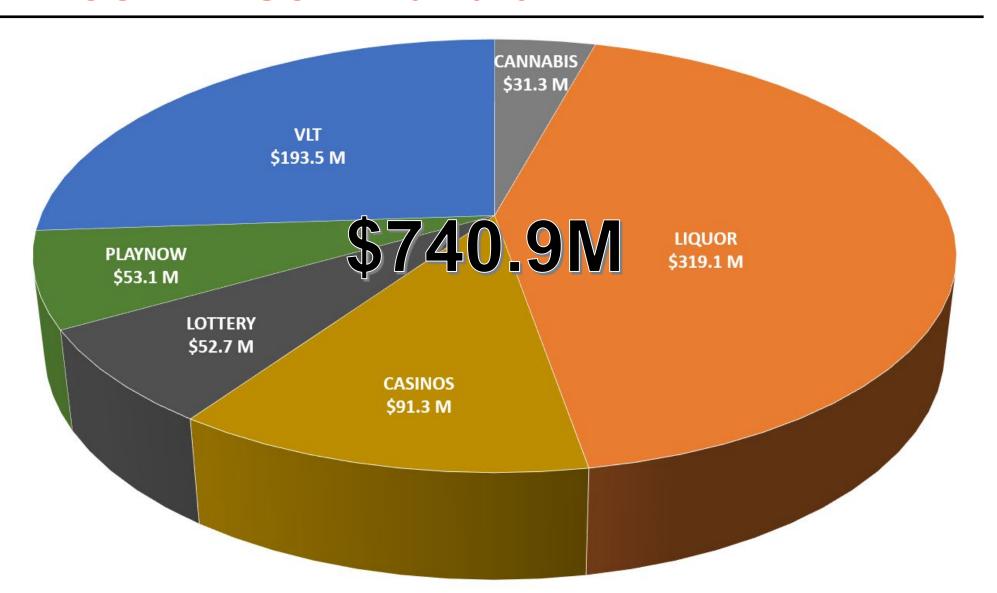
- Public Health Orders lifted
- Post-pandemic record casino profits
- Live entertainment backlog cleared
- VLTs climbing back
- Gaming refresh strategy continuation
- Manitoba cannabis sector strengthens



# **RECORD RETURNS TO PROVINCE – FISCAL 2022/23**



# **NET INCOME FISCAL 2022/23**



### **CURRENT FISCAL HIGHLIGHTS**

- Milestone Birthdays:
   Liquor, Casinos, PlayNow, Cannabis
- Collective bargaining progress
- Cannabis retail growth
- Cannabis delivery performance improvements
- Strong results through Q3
- New government & mandate



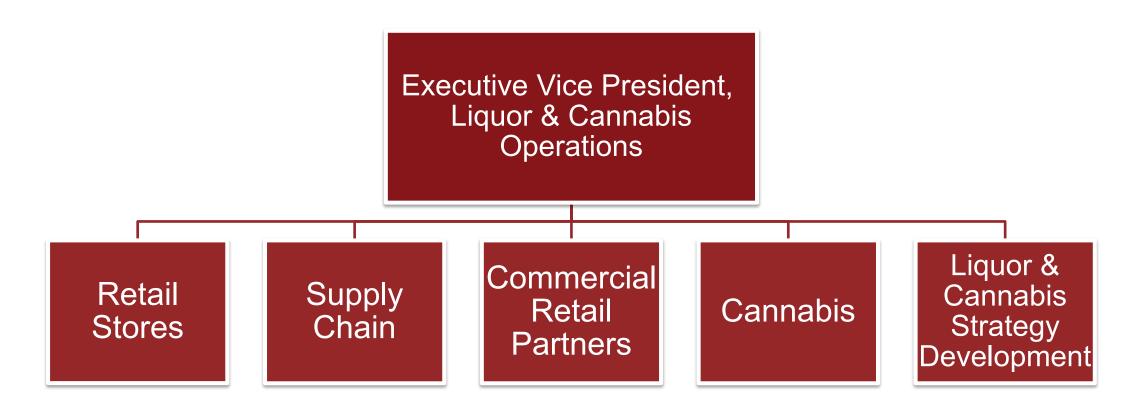


# **ROBERT HOLMBERG**

Executive Vice President, Liquor & Cannabis Operations Manitoba Liquor & Lotteries

# **LIQUOR & CANNABIS OPERATIONS**

The division is organized into five areas:



### SINCE WE LAST MET

- New government elected, new board appointed with new mandate
- Bryan Letkeman heading up the supply chain
- Dan Eliasson heading up Cannabis and Commercial Liquor Operations
- Specialty wine stores have re-signed a 10-year agreement with MBLL
- Controlled entrances remain an effective tool for security and safety of employees and customers
- Product education seminars and training

# LIQUOR IN MANITOBA AT A GLANCE



#### A Wide Selection of Service:

- +400 private liquor retail locations throughout Winnipeg and rural Manitoba
- 63 publicly-run Liquor Mart locations
- +1,500 restaurants, lounges, bars and taprooms

#### **Distribution:**

- MBLL oversees the wholesale and distribution of liquor products
- Products are warehoused at our King Edward
   Distribution Centre and by third-party private distributors
- Distribution to Liquor Marts and Commercial Partners is via:
  - MBLL Distribution
  - WETT Sales Distributors
  - BDL (Beer) Distributors
  - Direct from Local Manufacturers

# **ECONOMIC FACTORS**

	Dec 2021	Dec 2022	Sep 2023
Total Canadian Retail Industry	+11.9%	+8.3%	+2.2%
Total MB Retail Industry	+13.3%	+8.6%	+3.2%
MB Full-Time Job Growth	+4.9%	+2.8%	+2.6%
MB Weekly Earnings	+2.9%	+3.2%	+4.6%
MB Inflation (CPI)	+3.3%	+7.9%	+2.6%

MB retail growth outpacing the national average

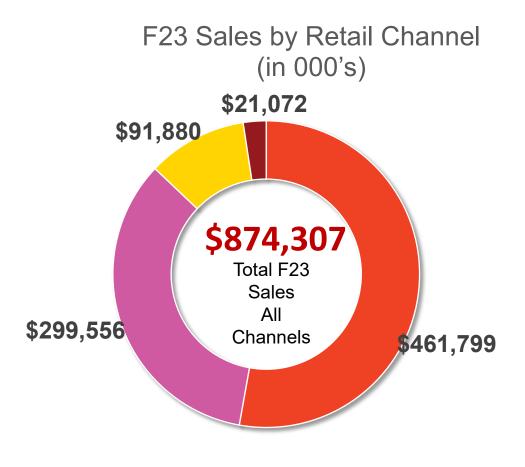
Liquor sales in Manitoba are **tied to disposable income** 

Source: Manitoba Bureau of Statistics

# TRENDS WE'RE WATCHING



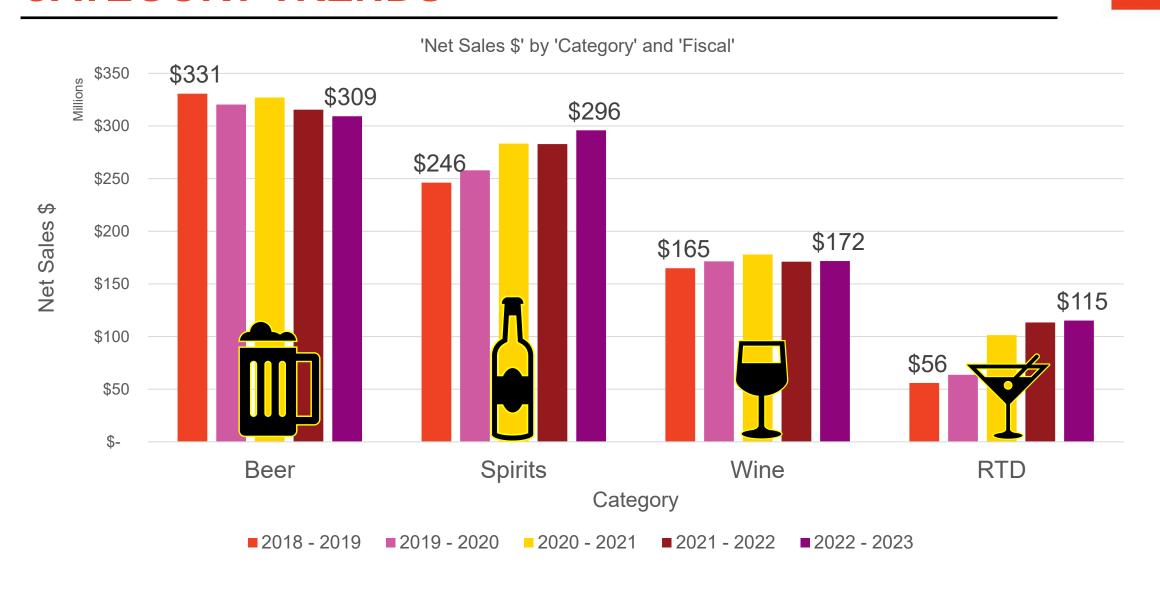
# **DIVISIONAL PERFORMANCE (F23)**



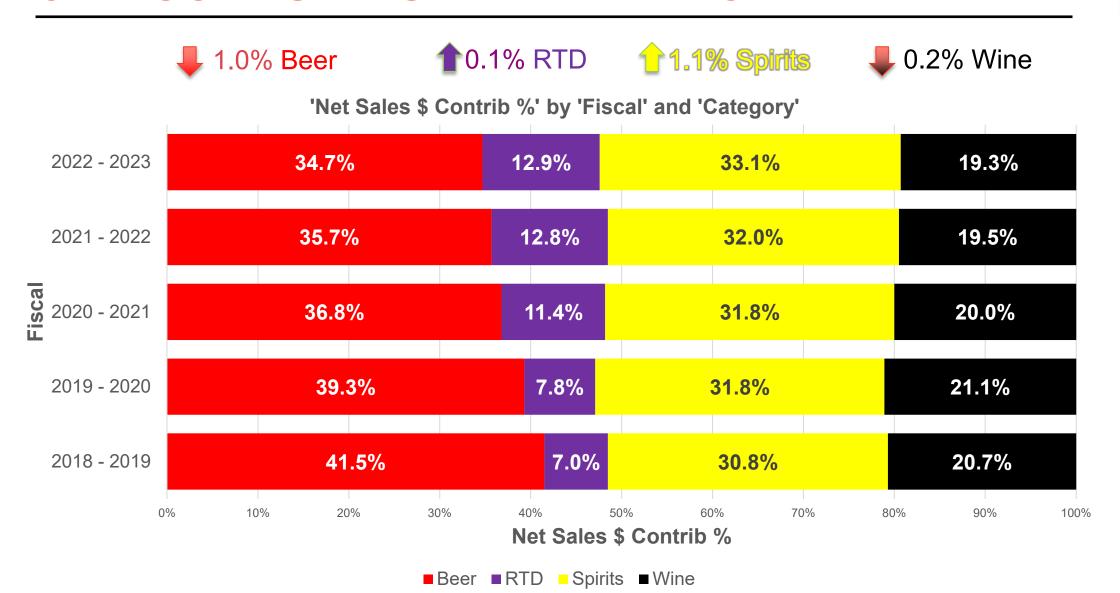
### **Annual Sales by Retail Channel:**

- In F23, the 63 publicly-run Liquor Marts,
   400+ private liquor locations, and
   1,500+ licensees had total sales of \$874.3M.
- The allocation of these sales by channel is as follows:
  - Liquor Marts = 53% of Sales
  - Licensees = 34% of Sales
  - Liquor Vendors = 11% of Sales
  - Specialty Wine Stores (SWS) = 2% of Sales

### **CATEGORY TRENDS**



### CATEGORY SALES MIX IN MANITOBA



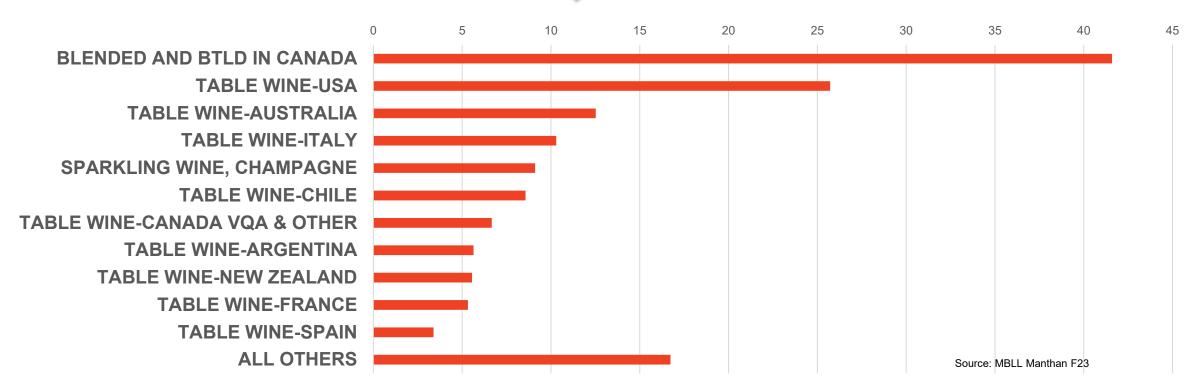
# **NATIONAL WINE TRENDS**



#### MANITOBA TOTAL WINE SALES BY SHELF GROUP

Total Dollar Sales in F23 of Listed Product by MBLL Shelf Group (\$ Sales in Millions)





# WINNIPEG WINE FESTIVAL THEME COUNTRY - ARGENTINA



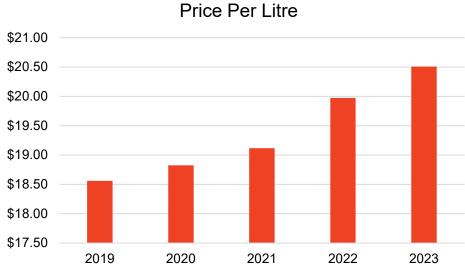


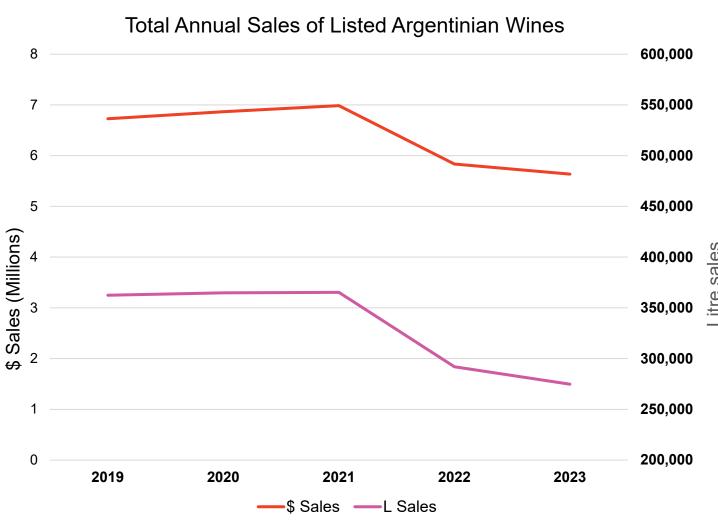




#### ARGENTINA WINE SALES - ALL MANITOBA (LISTED PRODUCTS)

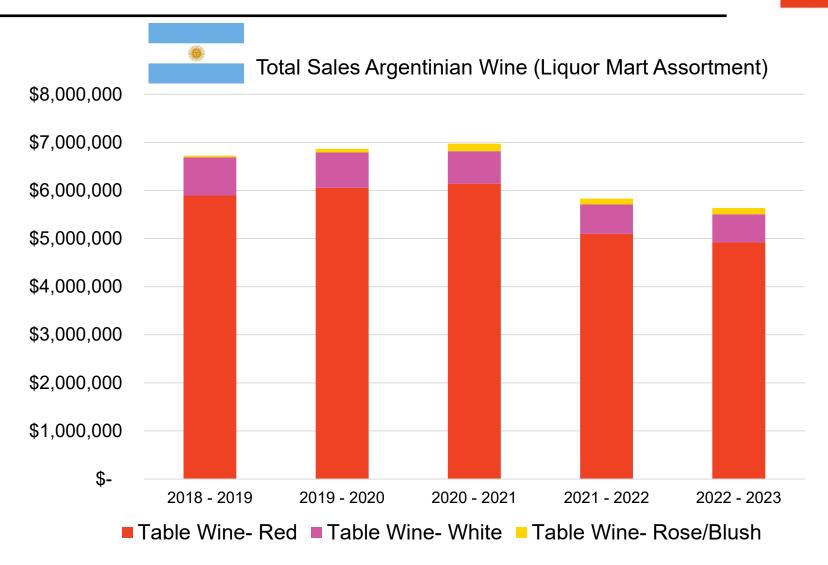






#### **ARGENTINA WINE SALES – TYPE & VARIETAL**

- 68% sold in F23 were Malbecs
- 11% were Cabernet Sauvignons
- 8 of 10 bottles sold are red wine



#### WHAT'S HAPPENING AT LIQUOR MARTS

- Store Development
  - Store renovations
  - Expanded assortments with new fixturing
  - Expanded Winegate opportunities
  - Accessibility improvements
- In-Store Experience
  - Distinctions releases
  - Experiential events
- Sustainable Development
  - Brew Case vs Brew Bag
- System Upgrades
  - Pin pad software and hardware upgrade
  - POS software upgrade



#### **UPDATED LOGISTICAL CHALLENGES 2023**



Material & Labour Shortages



**Trucking Shortages** 



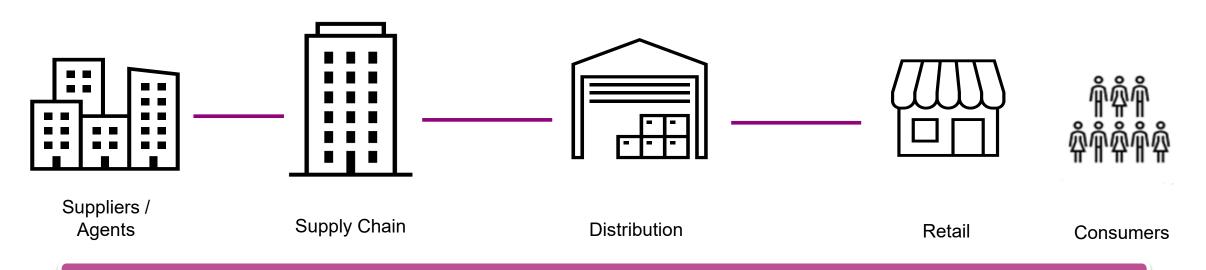
Instability in Global Market



**Fuel Costs** 

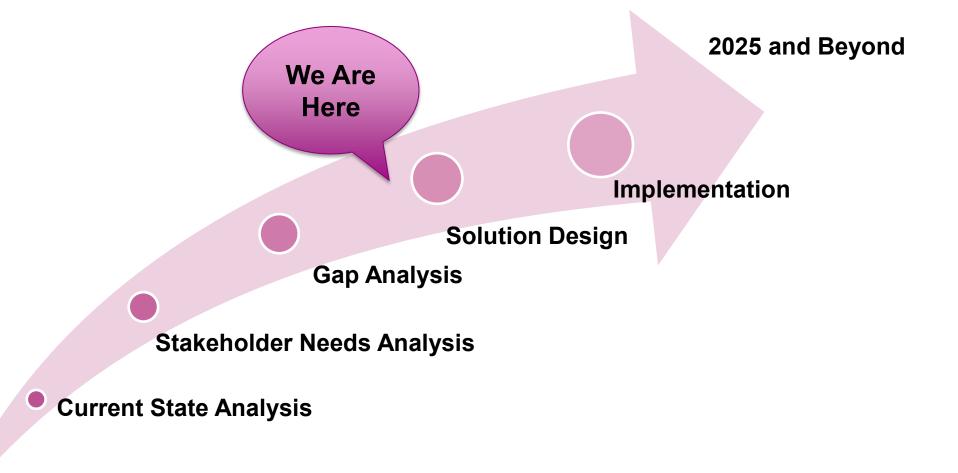
#### PROJECT EXPLORER

Rebuilding the foundation of our beverage alcohol business, resetting the "source to retail" model to better serve the Manitoba consumer.



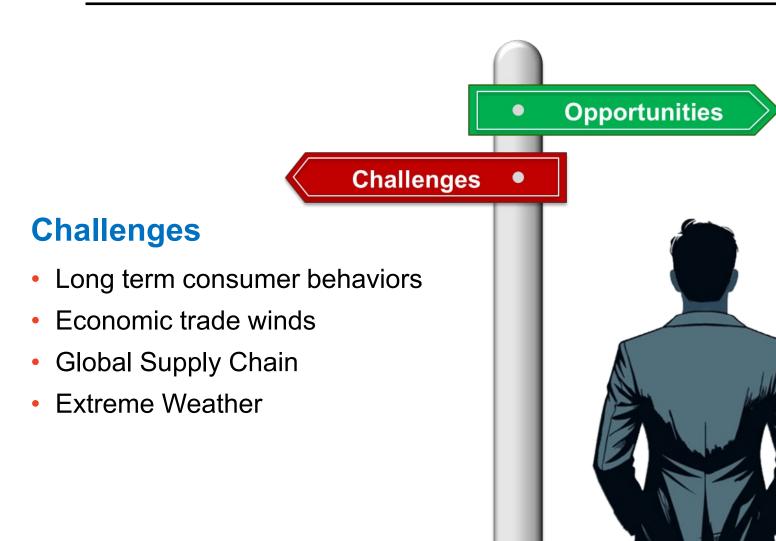
People, Processes, and Tools

#### PROJECT EXPLORER PHASES



**Fall 2023** 

#### **LOOKING AHEAD**



#### **Opportunities**

- Price, convenience & selection
- New store development
- Supply chain enhancements
- Omni-channel retailing
- Environmental Sustainability
- Diversity, Equity & Inclusion





## **MONICA MANAIGRE**

Board Director Special Olympics Manitoba







### Mission

Special Olympics Manitoba is dedicated to enriching the lives of Manitobans with an intellectual disability through sport.







# **About Us**

1298 athletes

396 volunteers

105 weekly programs20 communities across Manitoba







The Winnipeg Wine Festival is the largest fundraiser in support of Special Olympics Manitoba.

Since its inception, the WWF has raised over 3 million dollars for our athletes across the province. We are extremely grateful for the generosity of this industry and the exceptional impact you have on our community.

#### **TRADE SHOW**







RETAIL & PRODUCT EDUCATION



COMMERCIAL RETAIL PARTNERS



**SUPPLY CHAIN** 

# ENJOY THE JANUARY 2024 WINNIPEG WINE FESTIVAL!



Scan the QR code to be taken to the presentation link on MBLLPartners.ca (Will be live at noon today)